A Message from the Executive Director

Hope Clinic’s healthcare professionals give unselfishly of their time to provide a high level of quality services to our uninsured and underserved Garland neighbors. Our desire is to partner with our patients in their journey towards wellness. A high priority in our clinic’s holistic approach to primary healthcare is patient education. Patient education is the practice of informing patients about their health, wellness, treatment plans, potential outcomes, and other information critical to their patient experience. At Hope Clinic, our daily goal is to make sure our patients are fully knowledgeable of their health and then can more actively engage themselves in their own medical care. At Hope Clinic, our patient education strategies begin from the moment we meet our patients and are vital in their chronic health management. We take pride in being able to provide in-depth patient consultations understandable to each of our patients.

— Alice Mae Britt, Executive Director

Out-and-About for Hope Clinic

The GISD Wellness Expo took place on October 5, 2019, and Hope Clinic’s outreach team was right there: Angeline Rico, Norma Abad Hernandez, Veronica Rosales, and Marcy Cortes. This fair took place at Rowlett High School with vendors that included: Parkland Health, Baylor Pharmacy, and Baylor Family Medical Center, along with dentists and chiropractors. Attendees were able to get blood pressure and blood sugar checks with GISD’s Physician Assistant there for any high readings. The Hope Clinic team spread the word about Hope Clinic, supplying attendees with information on our services.

Dr. Donna Bailey is busy with students at the Garland High School Fair called “Soaring into a Healthy Future Health Fair,” held September 21, 2019. Joining Dr. Bailey was Marcy Cortes, our Associate Clinic Director. The fair was attended by Garland HS students and their families. Dr. Bailey and Director Cortes provided information on Hope Clinic to the families and spoke to adults and students about the Good RX discount card to save money on medications.

It’s New!

Visit www.hopeclinic-garland.org to see our new website and donate to our Autumn Campaign.

Parkland Health Awards Hope Clinic

In the Fall of 2018, a Parkland Health team toured Hope Clinic, and that began a new direction for many without access to medical treatment led by Board Chair, Mark King, CEO of Micropac Industries, Inc. The goal was to unite with Parkland Health and Hospital System as one of its safety net clinics to address the growing healthcare needs impacting residents across Dallas County, especially in Garland, Texas. This month, our Chairman Mark King signed the agreement along with Dr. Fred Cerise, Parkland Health’s President/CEO, granting Hope Clinic a multi-year award of $500,000. Hope Clinic’s commitment is to continue providing much needed primary health care and resources for healthy living to the underserved population. Since 1894, Parkland Health has been an important medical facility for Dallas County residents. The partnership is now an opportunity for both the hospital system and charitable clinic to enhance the availability of healthcare to residents within the boundary of Dallas County.

This new partnership is an exciting example of how we can accomplish outstanding services to those in need in our local community. We are very blessed to work together with Parkland towards achieving this higher purpose. All of us at Hope Clinic would like to sincerely thank Parkland Hospital for helping thousands of people towards a healthy future. — Mark King, Board Chair
Hope Clinic exists to share the love of Jesus Christ by partnering with our community to provide primary health care and resources for healthy living to the uninsured and underserved population.

Behold, I say to you, lift up your eyes and look at the fields, for they are already white for harvest! 

John 4:35

G.I.V.E. to our Autumn Campaign

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*2019 Spiritual Care Statistics

“The Flu Season’s Here. Protect Yourself.

- Get a flu vaccination.
- Cover your cough with a tissue or cough into your sleeve.
- Wash your hands and keep your hands away from your face.
- Avoid close contact with people who are coughing or appear ill.
- Stay home if you are sick or keep family members home if they are sick.

Source: Dallas County Health and Human Services

New Eyes for the Needy

A complication of having a chronic disease such as diabetes is having visual impairment. One of the preventative screenings for diabetes includes having a diabetic eye exam. Hope Clinic is blessed with volunteer eye specialists who have helped us in performing diabetic eye screenings; however, our patients were having difficulty in obtaining and purchasing eye wear due to the costs.

While searching the Internet for resources to help a patient with glasses, we incidentally discovered the New Eyes for the Needy program. This nonprofit provides free glasses for the needy, both in the US and abroad. Hope Clinic decided to try it out and created an account on July 2019. It has been a success and a blessing!

One of several quality metrics to keep our patients healthy is to make sure that their vision care is up-to-date. If a patient has a chronic disease or an acute problem with his/her eyesight, the physician will send a vision referral to our referral coordinator. Once the referral coordinator receives the referral, she reaches out to the patient and schedules an appointment within two weeks. After the patient’s exam, Hope Clinic receives a consultation report from the vision specialist notifying us if the patient needs eye wear. At this time, we contact the patient to come in and select eye wear. After the order is placed, the patient receives his/her eye wear in about three weeks. Our patients report that their new eyeglasses have changed their lives.

Hope Clinic is fortunate to have several dedicated volunteer optometrists and ophthalmologists to perform eye exams for our patients. We thank Dr. Robert Day, Dr. Brad Wemhoener, Garland Eye Associates, and Cedar Springs Clinic for offering free or low-cost eye exams to our patients. We also are looking forward to working with Dr. Bruce Colton who has recently joined our team as a specialty volunteer. Without these partners, our patients would continue to struggle with their vision and other eye needs.

As we continue to search for new resources to improve the lives of our patients, we are grateful for the New Eyes for the Needy program.

A thorough and complete exam results in the perfect fit and brand new vision for Hope Clinic patients.

Help more in need of healthcare.

“For me this clinic has been a blessing, first of all because they have helped me in such a tender and caring way and this makes me feel so much better. Thanks be to God for all the employees that work at Hope Clinic of Garland. God Bless”
North Texas Giving Day 2019

With your help we raised $30,193.15

100% Participation by Staff

$18,400.00 Early bird donations

33.20% over last year

$7,227.27 Online donations

$4,565.88 Offline donations
On October 4th, Catholic Charities held its first ever Food Drive Day for Hope Clinic’s patients and community families. 97 families received an assortment of meats, vegetables, and dry food products to their delight. Hope Clinic recently went in search of a new partner to address food insecurity among its patients following North Texas Food Bank’s discontinuance of the “Food for Health” service.

Food in the home is a major social determinant impacting our patients’ health, and it is critical that Hope Clinic continue to augment this need. Catholic Charities has called the community-at-large to action in addressing the root causes of poverty and has maintained a vigilance to eradicate hunger and homelessness by serving, educating, and empowering all those in need.

The Hope Clinic/Catholic Charities partnership creates another resource to share with our patients to secure help with financial literacy, employment services, education, other food programs, immigration legal services, refugee resettlement, disaster services and permanent supportive housing.

Each month on a selected day, Catholic Charities will be in the Hope Clinic parking lot to help those in crisis move toward a better life.