

Hope Clinic's Urgent Care

The Hope Clinic's Urgent Care operation is one of the most valuable services offered for Garland residents in need of free healthcare. On Thursday nights each week, our clinic becomes an Urgent Care facility to provide easy access to quality treatment when our primary care is closed. An illness or injury that does not appear to be life threatening, but can't wait until the next day, is treated in our Urgent Care Clinic. A year in advance, twenty-five, volunteer physicians join our Urgent Care team

“ What it gives back to me is far more than I ever imagined. — Dr. Sadler

to help our patients. Dr. Jane Sadler is one of our physicians for Urgent Care, and she stated that “working at the Hope Clinic is a way of re-examining the reason why I chose to work in medicine”. Dr. Sadler further shared that “the clinic works closely as a team to ensure patients' medical and spiritual needs are being helped in a way that reminds me of all the good in our community. I am forever grateful to be involved in Hope Clinic's care”. In 2018, 470 regular patients visited the Urgent Care Clinic.



Jane S. Sadler, MD FAAFP
 HealthTexas Provider Network
 Baylor Scott and White Signature
 Medicine North Garland



Delivering Hope & Health to the Underserved in our Area



Hope Clinic is a Place I Can Trust

“Hope Clinic is an excellent place to seek help. I get a lot of benefits from coming to Hope clinic, such as good doctors and the medicine I need. I was first diagnosed with diabetes in 2001, and a friend told me to go to Hope Clinic. Before coming to Hope Clinic, I had a hard time getting my medications. Through Hope Clinic, I was able to get my medications through

their Patient Assistance Program, and because of that, I can keep my diabetes under control. Hope Clinic is a place that I can trust the advice of the medical team and always feel welcome. Hope Clinic has helped improve my quality of life in a positive way. They truly have the best service around, and without them, I would not get the help I need for my issues. Hope Clinic helps me in a great way.”

— Roy - Patient



“My Life Felt Low”

“I never received medical services prior to coming to Hope Clinic. I first came to Hope Clinic when I suffered a physical injury, and my sister in law told me that Hope Clinic could help me. When I first came to Hope Clinic, I did not know that I had depression. I only knew that my life felt low and unmotivated, but since getting help at Hope Clinic and being

given medications, I feel like I can now engage with people and actually pursue fun things. I feel much better, and my co-workers notice a difference in me. I am able to regain focus and motivation now. Hope Clinic to me means that I have hope for improving my living situation.”

— Nelson - Patient

- 195 Patients Counseled by Volunteers
- 149 Already Christian
- 47 Gospel Shared
- 17 Bibles Given Out
- 35 Tracts Distributed
- 12 Professions of Faith
- 162 Volunteer Hours for Patients

Spiritually Speaking

To God belong wisdom and power; counsel and understanding are His.” *Job 12:13*

*2019 Spiritual Care Statistics



Dr. Kampas, Medical Care Director, talks with a patient.

So then, while we have opportunity, let us do good to all men...
Galatians 6:10

NORTH TEXAS GIVING DAY
9.19.19

Help Us Share Hope

Let’s support your Hope Clinic of Garland by giving back through North Texas Giving Day.

STEPS TO GIVE:

1. Go to NorthTexasGivingDay.org
2. Search for Hope Clinic of Garland
3. Donate on 9.19.19 or schedule your gift starting on 9.9.19
4. Tell your friends why you give with the hashtag #NTxGivingDay
5. Or give right now at www.hopeclinic-Garland.org/contribute

The St Vincent de Paul Partnership

Pharmacist Henry “Hank” Hermann, Managing Director for St. Vincent de Paul’s Pharmacy, wrote to our Dr. Jennifer Kampas in October 2018, “we are looking forward to our collaboration and the privilege of serving the prescription needs of Hope Clinic’s patients”. Thus, a partnership began between Hope Clinic of Garland and St. Vincent de Paul’s Pharmacy, the only public, free pharmacy in Texas. St. Vincent de Paul began the pharmacy that serves nine counties after recognizing that many North Texans are unable to afford health-sustaining prescription medications like asthma inhalers, blood pressure medicine and insulin.

As of June 30, 2019, St. Vincent de Paul Pharmacy dispensed a total of 794 prescriptions with a “Wholesale Acquisition Cost” (WAC) value of \$42,682 to 54 unduplicated Hope Clinic patients. As most charitable pharmacies value their medications at “Average Wholesale Price” (AWP), the AWP value of the medicines dispensed totaled \$116,966. Pharmacist Hermann, a member of First Baptist Church Garland, stated “it is an honor to work with Hope Clinic and to help fill the prescription needs of its patients.”



Left-to-right: Christie Resendiz (Pharmacy Technician), Veronica Garcia (Patient Intake Coordinator) Rosy Chavez (Pharmacy Technician) Carlos Irula (Pharmacist) Hank Hermann (Pharmacy Managing Director)

Hope at Home/A New Way of Caring

Charlotte Greenhaw, our Spiritual Counselor arrived at the home of a Hope Clinic patient to “check-in” with her. Accompanied by another newly trained Hope Clinic volunteer, the two launched for the first time, our Hope at Home Program. The patient our volunteers were visiting at home is unable to physically return to Hope Clinic for regular appointments. Our primary care physicians select the patients, and instead of patients having to worry about finding a way to Hope Clinic, we have begun to make sure we are able to get to them. Hope at Home has two segments: (1) home visits conducted once a

week by volunteers trained via Baylor Scott White’s Office of Mission and Ministries as Faith Community Caregivers; and (2) home visits performed by our Hope Clinic volunteer nurses as follow-up for our patients. Together, all of these uniquely qualified volunteers connect homebound patients with resources, spiritual counseling and exceptional medical care.



Left to right: Kimberly Karr, Lucy Salazar, Charlotte Greenhaw, Angel Ibarra, Dr. Jennifer Kampas, Nohemy Beltran

“For I know the plans I have for you,” declares the Lord, “plans to prosper you.....plans to give you hope and a future.”

Jeremiah 29:11

A Message from the Executive Director

In April 2019, I was appointed to the TXACC's Board of Directors on behalf of Hope Clinic. What is TXACC and what does the appointment mean for us?

TXACC is a private, not for profit membership association that supports Texas' free and charitable clinics. Through mentoring, the provision of resources, education, advocacy efforts, and services, TXACC seeks to strengthen the charitable clinic system across Texas. TXACC member clinics stay informed, educated and supported on changes in technology, medicine, legislation, and other factors that impact their service delivery. Seventy (70) clinics currently are active members of TXACC. For 95

years, clinics have been providing healthcare in the state, and the TXACC members, all total, provide nearly 500,000 patient visits per year (Source: TXACC).

With representation on TXACC's Board, I have the opportunity to unite with the TXACC leadership and members to further its mission, vision and services.

Hope Clinic of Garland, Inc. remains a trailblazer on the front line of providing healthcare to the medically indigent; as a result, it has emerged as an exemplary clinical model from which other clinics gain insight on how to improve their current clinical services.

Representation on the TXACC Board affirms that Hope Clinic is an active participant in the statewide commitment of quality medical care for all Texans.

– Alice Mae Britt, Executive Director



Visit TXACC's website, showcasing Hope Clinic's Medical Director, Dr. Kampas, at <https://txcharitableclinics.org>

Hope Clinic of Garland | 800 S 6th St, Garland, TX 75040 | (469) 800-2500 | www.hopeclinic-garland.org



Hope Clinic
800 S. 6th Street, Suite 100
Garland, TX 75040

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2019 Celebration of Hope

\$103,150.00 Raised



Thanks again this year to Fritz Heinke and the great people at Texas Brand Bank for their generous sponsorship.



Our distinguished speaker, Mr. LaMonte Thomas, President and General Manager Cigna Corporation North Texas and Oklahoma, delivers the morning message.



Bob Walker, President of Scottish Rite Hospital and Pat Walker, Hope Clinic Advisory Board Member, with speaker, LaMonte Thomas.

Gracious hostesses from First Baptist Church's Gift Sunday School Class greeted guests.



Outgoing Mayor Lori Dotson and incoming Mayor Scott Lemay attended the celebration.



Stan Luckie presents one of this year's Outstanding Volunteer Awards to Jamie Miller, Executive VP, Veritex Community Bank.



Jim Witt, Missions Pastor, FBC Garland and Keith Christie, Director of FBC Friendship House, enjoy breakfast before the program.

A heart at peace gives life to the body. – Proverbs 14:30

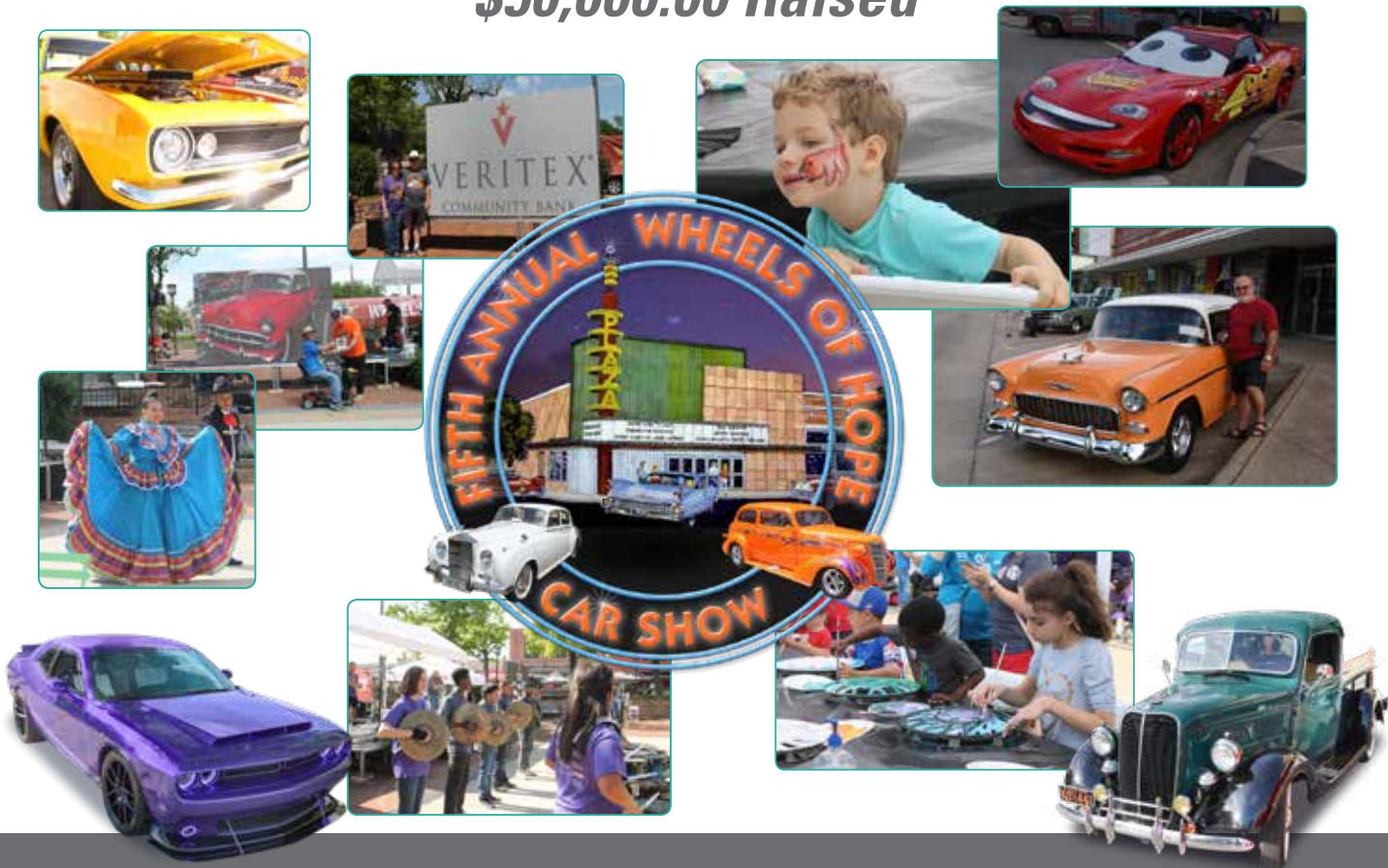
2019 Run for Hope

\$1,758.00 Raised



2019 Wheels of Hope

\$50,000.00 Raised



Best in Show – Car

Best in Show – Truck